Fair Haven Homes Society

Strategic Plan 2022-2027

Mission	**Fair Haven provides homes that nurture community and quality of life for seniors.**
Vision	**We enrich the lives of the Fair Haven community by providing a safe, secure, respectful, inclusive and person-centred environment.**

Values	RESPECT	PARTNERSHIPS	DEDICATION	DIVERSITY
	We believe in the unique dignity and worth of each individual.	We believe in working together collaboratively, involving residents, tenants, families, staff and volunteers in decisions.	We appreciate the commitment and dedication of our staff, family members and volunteers.	We embrace principles that include respect for an individual's faith, spirituality, culture, sexual orientation and gender identity.

Drivers	PEOPLE	CULTURE	LEADERSHIP	SUSTAINABILITY
Goals	**Quality Care & Services** Enhance and expand the quality of person-centred care and services to resident and tenants.	**Exploring Growth** Explore the potential for growth to expand our capacity to deliver care and housing services in Metro Vancouver.	**Community Engagement & Advocacy** Enhance and expand Fair Haven's reputation as a recognized and reputable leader and advocate of quality of life for seniors.	**Governance & Operational Sustainability** Ensure Fair Haven has the people, funding sources, governance structures, and assets needed to achieve long-term sustainability.
Objectives	★ Diversify the services provided to residents and tenants ★ Ensure excellence and quality of care ★ Increase family engagement ★ Ensure staff well-being, safety and support	★ Consolidate organizational practices and frameworks ★ Establish a framework to explore partnerships ★ Identify potential new partnerships	★ Implement a community engagement and advocacy plan ★ Enhance Fair Haven's profile in the community ★ Collaborate with industry partners to share expertise	★ Define a multi-year people and culture strategy for growth and sustainability ★ Diversify funding sources and expand fundraising ★ Maintain existing assets ★ Adopt an enterprise risk management approach ★ Ensure effective board governance