



Code of Conduct and Confidentiality Agreement

Reason for this agreement

Actions of Family Council members reflect on the entire council. All members must consider the council's reputation and image in their communications and actions.

Participating on the Family Council is a sign of service and support and shows a personal commitment to our Mission Statement.

To be an effective resident and family council member, I, _____, agree to:
First and Last Name

- show respect, sensitivity and compassion for *everyone* I meet in our facility (residents, staff, visitors and volunteers)
- respect resident privacy and confidentiality
- respect the sensitivity and confidentiality of **information discussed** at the council meetings
- not make judgments about a situation if I do not have all the facts
- recognize and be sensitive to the fact that every person is unique. I will follow the chain of command when addressing issues and concerns
- *not* intervene in any resident's care before consulting with the staff member assigned to their care
- recognize that gossip about any person is harmful and hurtful
- clearly understand abuse (financial, physical, emotional) and report any abuse I witness immediately to the supervisor on duty
- lead by example
- know and follow all the rules of the care centre

Signature: _____ **Date:** _____

The Family Council keeps signed copies.