



Oct 24, 2020

Fair Haven Burnaby Lodge - Facility Update #2

Thank you all for your support and kind words; I am overwhelmed with the messages of good wishes and enjoy sharing the sentiments with staff.

There are no additional cases identified at this time—still just the one staff member.

The Fraser Health Outbreak Response team has been on-site and are very supportive. We have implemented the following activities:

1. All visits, except for compassionate visits for residents at the end of life, are cancelled for the time being.
2. The 2nd Floor Dining room is closed, meals will be brought to residents on trays, and staff will feed residents who need assistance in their rooms.
3. All residents on the 2nd Floor are taken meals in their rooms but are not isolated in their rooms all day; residents can be in the hallways as long as we can ensure appropriate social distancing.
4. Additional donning and doffing and hand hygiene education are being provided to staff.
5. All non-urgent medical appointments will be cancelled until the outbreak is declared over.
6. Staff will be cohorted and will not work on multiple neighbourhoods whenever possible.
7. All group activities have been cancelled on the 2nd Floor; recreation staff are working hard to provide 1:1 interventions.
8. High touch area cleaning by housekeeping has been further enhanced.

Fraser Health will be visiting us daily to offer assistance and provide guidance to the Manor. While necessary, these restrictions will be difficult for staff and residents and may last for a significant period, even if there are no other positive cases.

Thank you for your support,

Joy Parsons,
CEO, Fair Haven Home Society

Betty Wong
Board President